HomeTown Ticketing Scanning Guide

2023-2024

HomeTown Gate App

iPhone or iPad **Scan Here**

Available on the **App Store**

Android or Tablet **Scan Here**

GET IT ON **Google Play**
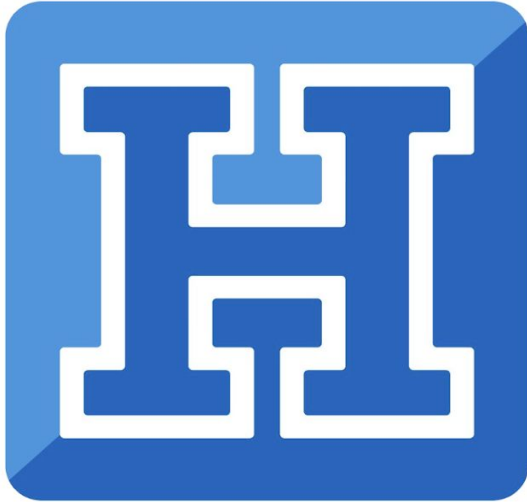
Scan digital or printed tickets from your mobile device.

- Scanning App
- iOS or Android
- Phones/Tablets
- Gate Staff

How To: Scanning Video

https://www.hometownticketing.com/resources/#videos-id

Scan Your Fans with the HomeTown Gate App - iOS View
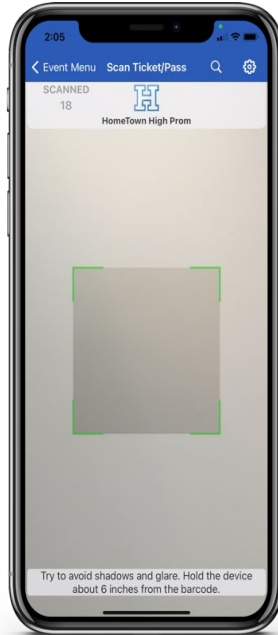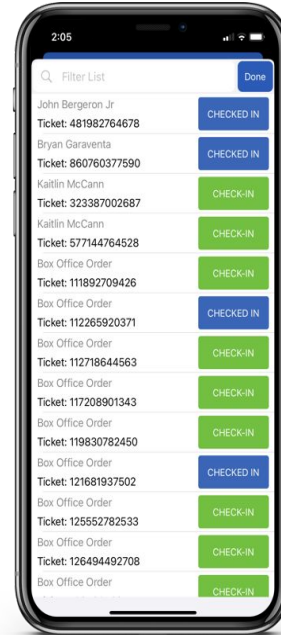
1 Login
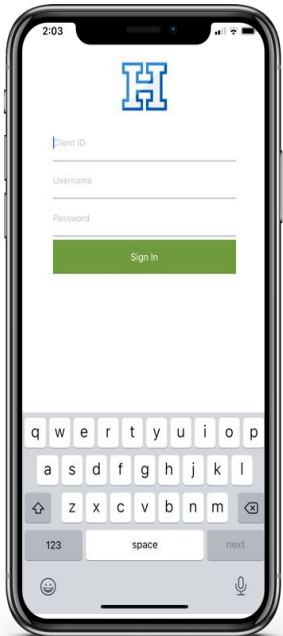
2 Select Event
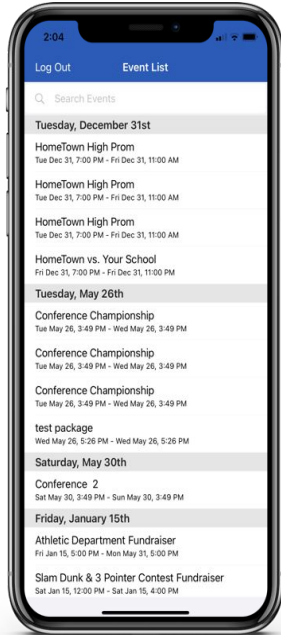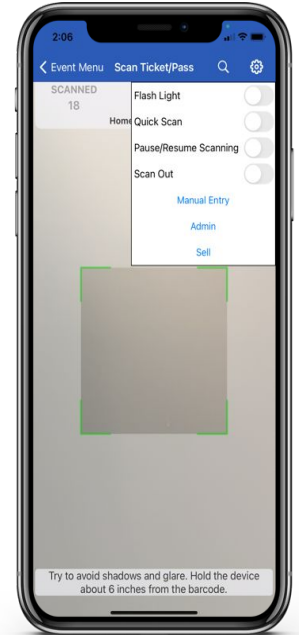
3 Scan Ticket

4 Search Name

5 Adjust Settings

Scan Your Fans with the HomeTown Gate App - Android View

1 Login

2 Select Event
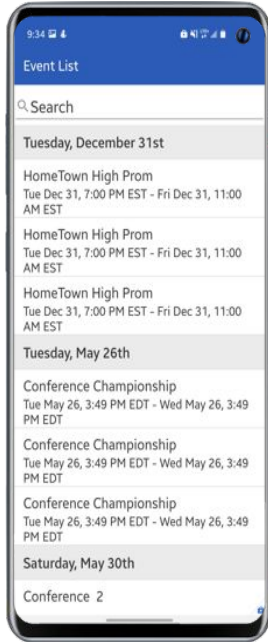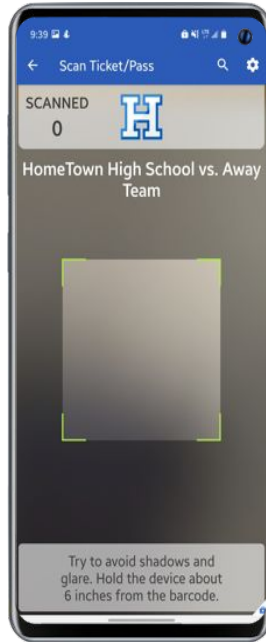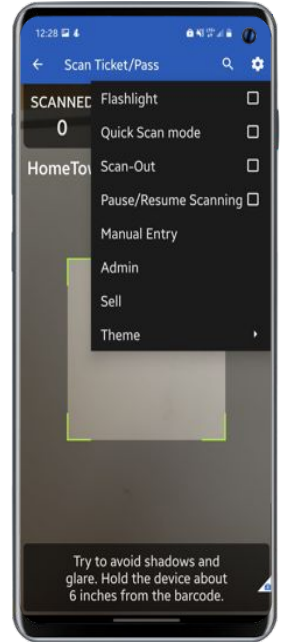
3 Scan Ticket
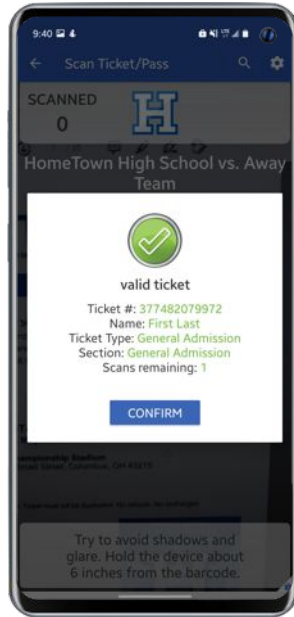
4 Search Name

5 Adjust Settings

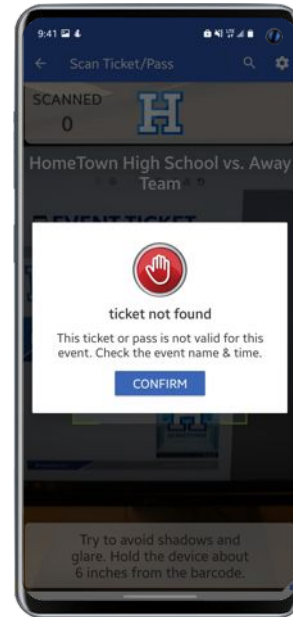# Scan Your Fans with the HomeTown Gate App

1 Valid

2 Duplicate

3 Not Found

Best Practices

- Gate App Login Information:
    - **Client ID:** njsiaa
    - **Username:** njsiaascan
    - **Password:** njsiaascan23

- Know the event you are scanning tickets for

- App/Device is fully updated

- Test Connections

- Fully charge devices

- Consider power sources

HOMETOWN

Customer Support
866-488-4849
hometownticketing.com/support

Internal Use ONLY - DO NOT GIVE TO FANS

Chris Smith

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