HomeTown Gate App

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Scan digital or printed tickets from your mobile device.	







https://player.vimeo.com/video/447343758?color&autopause=0&loop=0&muted=0&title=0&port rait=0&byline=0#t= (Link to Video if it does not play)



Scan Your Fans with the HomeTown Gate App – iOS View

Easily scan digital or printed tickets from any iOS or Android device.



2:04	al 😤 🛋
Log Out Event List	
Q Search Events	
Tuesday, December 31st	
HomeTown High Prom Tue Dec 31, 7:00 PM - Fri Dec 31, 11:00 AM	
HomeTown High Prom Tue Dec 31, 7:00 PM - Fri Dec 31, 11:00 AM	
HomeTown High Prom Tue Dec 31, 7:00 PM - Fri Dec 31, 11:00 AM	ľ
HomeTown vs. Your School Fri Dec 31, 7:00 PM - Fri Dec 31, 11:00 PM	
Tuesday, May 26th	
Conference Championship Tue May 26, 3:49 PM - Wed May 26, 3:49 PM	
Conference Championship Tue May 26, 3:49 PM - Wed May 26, 3:49 PM	
Conference Championship Tue May 26, 3:49 PM - Wed May 26, 3:49 PM	
test package Wed May 26, 5:26 PM - Wed May 26, 5:26 PM	
Saturday, May 30th	
Conference 2 Sat May 30, 3:49 PM - Sun May 30, 3:49 PM	
Friday, January 15th	
Athletic Department Fundraiser Fri Jan 15, 5:00 PM - Mon May 31, 5:00 PM	
Slam Dunk & 3 Pointer Contest Fundra	aiser



2:05	all 🗟 🗖
Q Filter List	Done
John Bergeron Jr	CHECKED IN
Ticket: 481982764678	CHECKEDIN
Bryan Garaventa	CHECKED IN
Ticket: 860760377590	CHECKEDIN
Kaitlin McCann	CHECK-IN
Ticket: 323387002687	CHECK III
Kaitlin McCann	CHECK-IN
Ticket: 577144764528	
Box Office Order	CHECK-IN
Ticket: 111892709426	
Box Office Order	CHECKED IN
Ticket: 112265920371	
Box Office Order	CHECK-IN
Ticket: 112718644563	
Box Office Order	CHECK-IN
Ticket: 117208901343	
Box Office Order	CHECK-IN
Ticket: 119830782450	
Box Office Order Ticket: 121681937502	CHECKED IN
Box Office Order	
Ticket: 125552782533	CHECK-IN
Box Office Order	
Ticket: 126494492708	CHECK-IN
TICKEL: 120494492706	

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Scan Your Fans with the HomeTown Gate App – Android View

Easily scan digital or printed tickets from any iOS or Android device.



Event List	640×1 Ø
Q Search	
Tuesday, December	31st
HomeTown High Pro Tue Dec 31, 7:00 PM ES AM EST	
HomeTown High Pro Tue Dec 31, 7:00 PM ES AM EST	
HomeTown High Pro Tue Dec 31, 7:00 PM ES AM EST	
Tuesday, May 26th	
Conference Champio Tue May 26, 3:49 PM ED PM EDT	
Conference Champic Tue May 26, 3:49 PM EC PM EDT	
Conference Champio Tue May 26, 3:49 PM EC PM EDT	
Saturday, May 30th	



Search Name 9:39 4 ← Scan Ticket/Pass SCANN O Filter List First Last Ticket: Home1 First Last Ticket: CHECK-IN First Last Ticket: CHECK-IN First Last Ticket: CHECK-IN First Last Ticket: CHECK-IN

149213055380 First Last

Ticket: 195282552573 First Last Ticket: 213556218811 First Last Ticket: 248264373976 First Last

Ticket:

262713961175

6 inches from the barcode.

5 Adjust Settings





Scan Your Fans with the HomeTown Gate App

Easily scan digital or printed tickets from any iOS or Android device.





Best Practices

• Gate App Login Info:

Client ID: njsiaa Username: njsiaascan Password: Njsiaascan21!!

- Know the event you are scanning tickets for
- Make sure the HomeTown Gate App is updated
- Test connections prior to gates opening
- Make sure all devices are fully charged
- Consider backup power sources, outlets, portable charging devices



Frequently Asked Questions

- What if I forgot my tickets? Search Feature
- My tickets are on my phone, but it died. Search Feature
- Someone bought/has my ticket. Search Feature
- Can I buy tickets here at the gate? Yes, QR Code



QR Code Poster Instructions (How can a fan buy a ticket at the gate?)

- 1. Scan QR Code with your device's camera or QR Code Scanner app
- 2. Click on popup once scanned
- 3. Select the Sport and then the Event that you would like to purchase tickets for
- 4. Select the number of tickets and continue to purchase page
- 5. The tickets will be emailed to you once you successfully purchase
- 6. Have the tickets pulled up on your device and ready to be scanned
- 7. Enjoy the event!



Helpful Links

• <u>https://www.hometownticketing.com/resources</u>

• HomeTown Customer Support # **1-866-488-4849**





Contact chris.smith@hometownticketing.com

(216)-343-2567



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