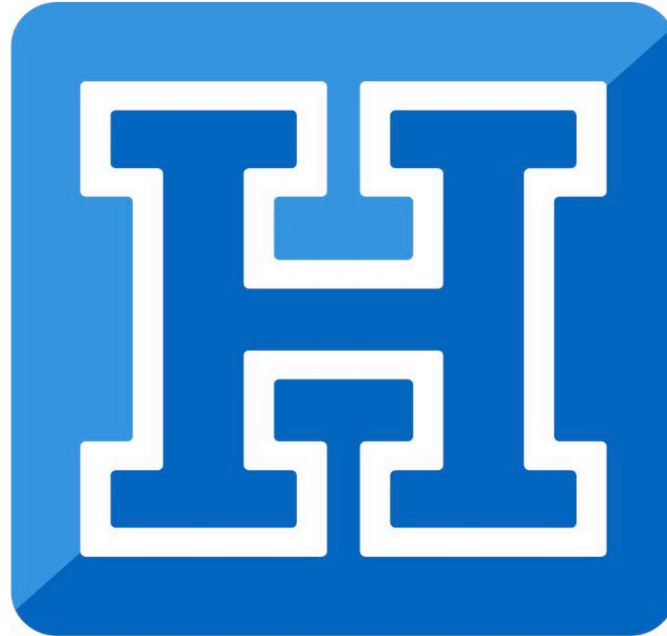


# HomeTown Gate App



Scan digital or printed  
tickets from your  
mobile device.

iPhone  
or iPad  
**Scan Here**



Android  
or Tablet  
**Scan Here**





# HOW TO SCAN TICKETS



## How to Scan Tickets

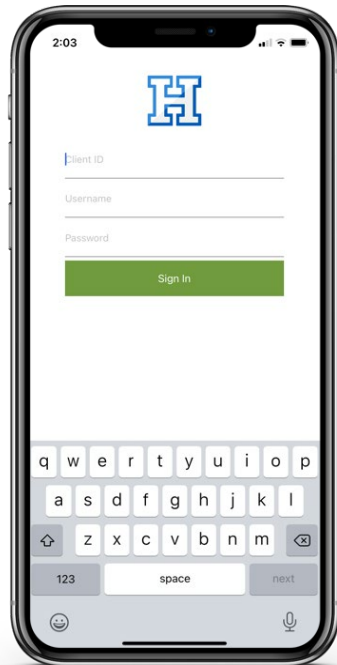
<https://player.vimeo.com/video/447343758?color&autoplay=0&loop=0&muted=0&title=0&portrait=0&byline=0#t=> (Link to Video if it does not play)

# Scan Your Fans with the HomeTown Gate App – iOS View

*Easily scan digital or printed tickets from any iOS or Android device.*

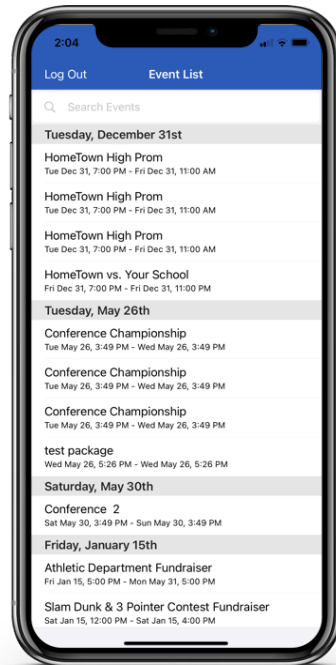
1

Secure Login



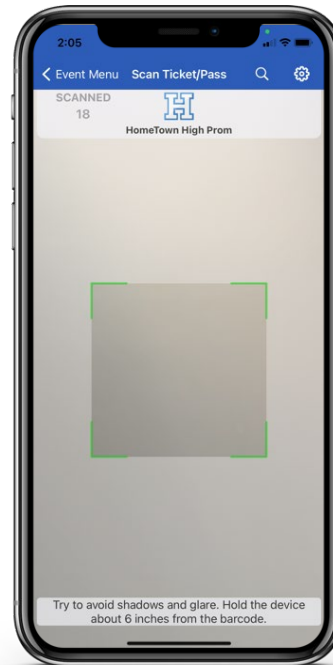
2

Select Event



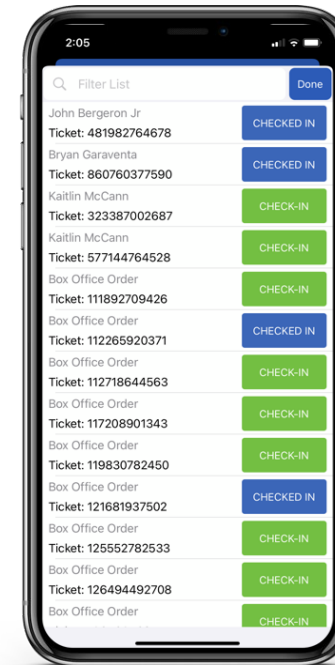
3

Scan Ticket



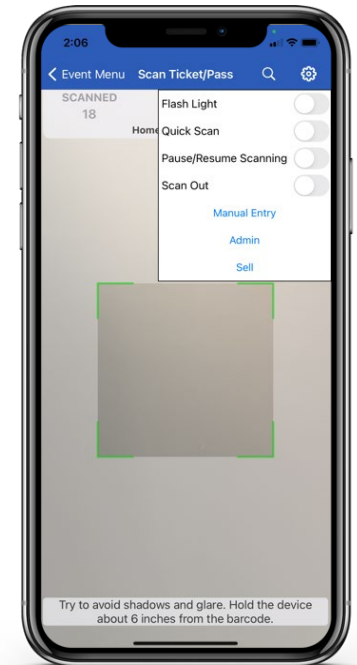
4

Search Name



5

Adjust Settings

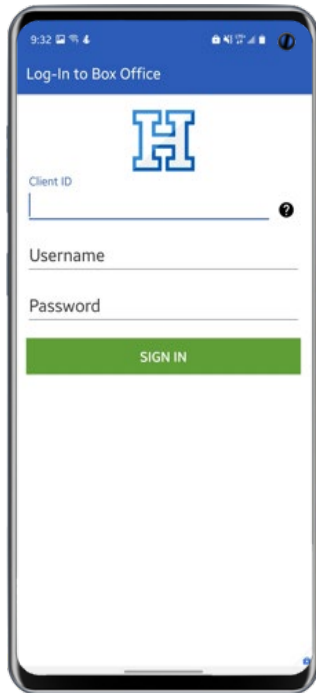


# Scan Your Fans with the HomeTown Gate App – Android View

*Easily scan digital or printed tickets from any iOS or Android device.*

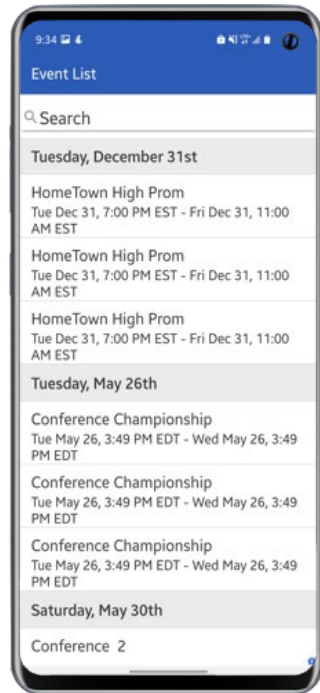
1

Secure Login



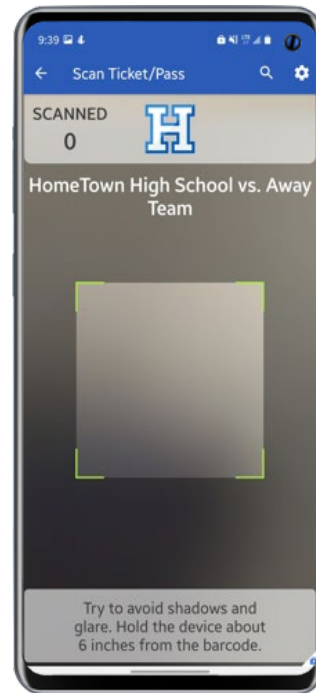
2

Select Event



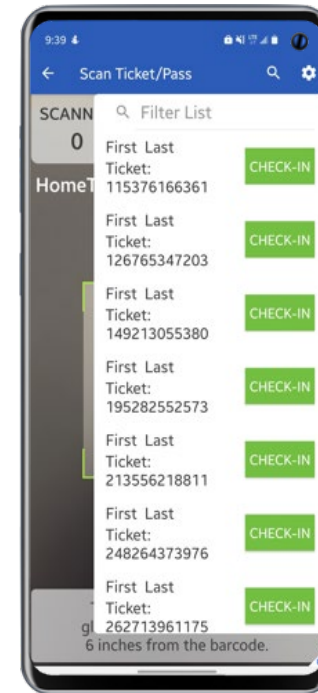
3

Scan Ticket



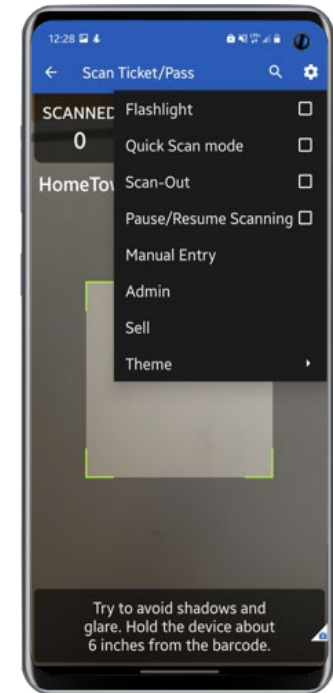
4

Search Name



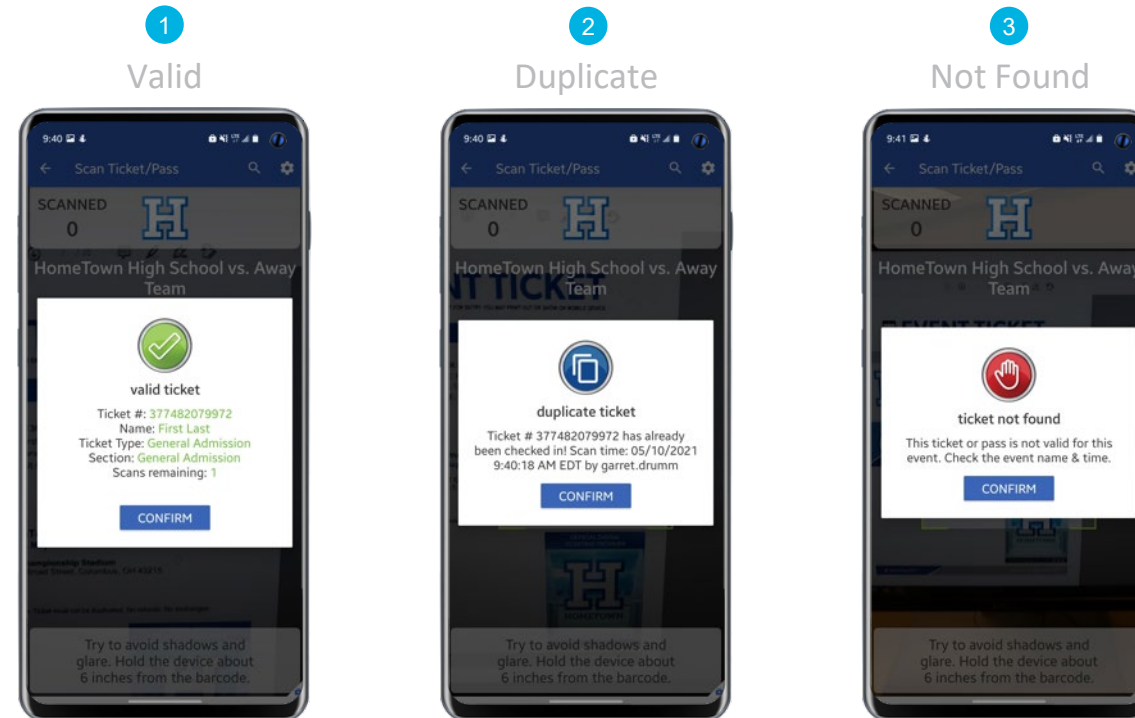
5

Adjust Settings



# Scan Your Fans with the HomeTown Gate App

*Easily scan digital or printed tickets from any iOS or Android device.*



# Best Practices

- Gate App Login Info:

Client ID: [njsiaa](#) Username: [njsiaascan](#) Password: [Njsiaascan21!!](#)

- Know the event you are scanning tickets for
- Make sure the HomeTown Gate App is updated
- Test connections prior to gates opening
- Make sure all devices are fully charged
- Consider backup power sources, outlets, portable charging devices

# Frequently Asked Questions

- What if I forgot my tickets? – Search Feature
- My tickets are on my phone, but it died. – Search Feature
- Someone bought/has my ticket. – Search Feature
- Can I buy tickets here at the gate? – Yes, QR Code

# QR Code Poster Instructions (How can a fan buy a ticket at the gate?)

1. Scan QR Code with your device's camera or QR Code Scanner app
2. Click on popup once scanned
3. Select the Sport and then the Event that you would like to purchase tickets for
4. Select the number of tickets and continue to purchase page
5. The tickets will be emailed to you once you successfully purchase
6. Have the tickets pulled up on your device and ready to be scanned
7. Enjoy the event!

# Helpful Links

- <https://www.hometownticketing.com/resources>
- HomeTown Customer Support # **1-866-488-4849**



Contact [chris.smith@hometownticketing.com](mailto:chris.smith@hometownticketing.com)

(216)-343-2567



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